

Small Scale Mac Support on a Shoestring Budget



\$ whoami █





So, We've got these Macs...



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- What do I need to do with them?



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- How do I even figure out what I *can* do with them?



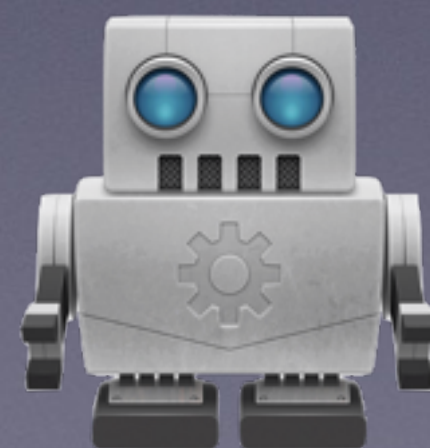
So, We've got these Macs...

- What do I need to do with them?
- How do I even figure out what I *can* do with them?
- I don't have any money, what can I use to figure out what I've got?

Before we continue...

Documentation

- Remember to keep a record of how you proceed for future personal reference, long term documentation, and to CYA.
- Your reports, information, and methods can and probably will be questioned or challenged.
- You will forget things.



Assessment



Assessment



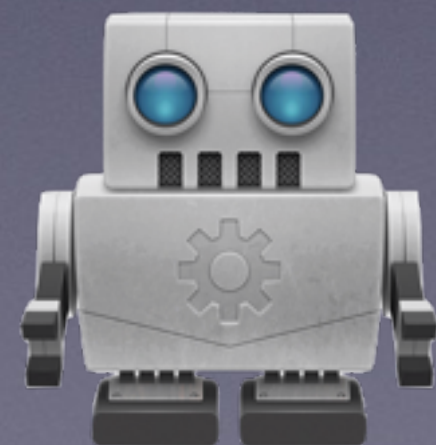
- Inventory & Reporting tools



Assessment

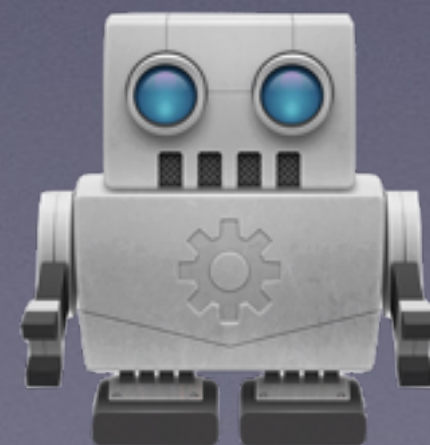
- Inventory & Reporting tools
 - Extend an existing system
 - System Information or system_profiler
 - Apple Remote Desktop
 - Spiceworks
 - Munki and Munkireport
 - OS X Server and Profile Manager

Documentation

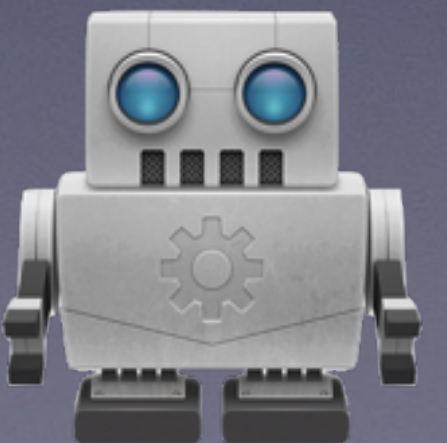


Documentation

- No, Seriously. Document everything you humanly can about method, procedure and reasoning including paths not taken.

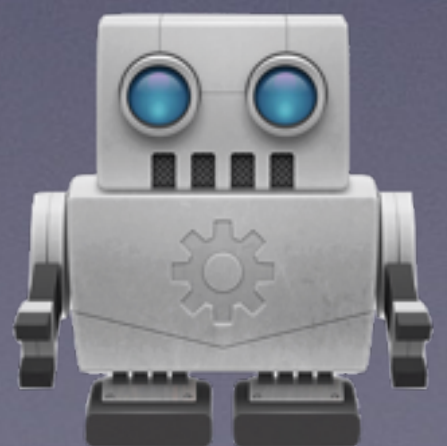


Management



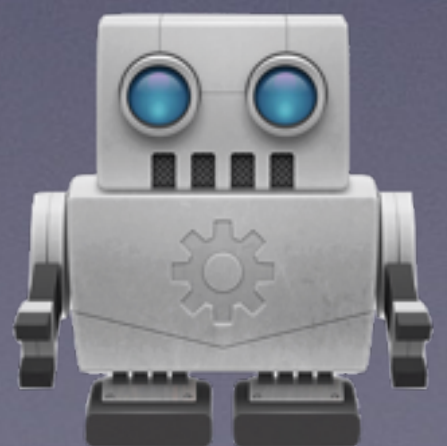
Management

- With your list of needs and outcome, plan your initial management scheme.



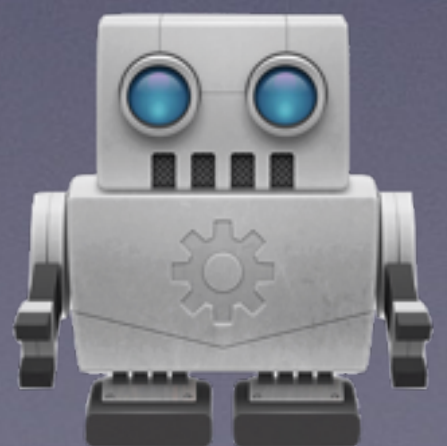
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- With your list of needs and outcome, plan your initial management scheme.
- Transition your assessment tools to management and/or monitoring.
- Remember, you aren't the first admin to face these challenges. There's no need to go it alone.



Keeping Equipment Costs Down

- Buy what you need, not what you want.
- Shells and Cases
- Find acceptable alternatives to Apple accessories
 - Displays.
 - Try Dell U or P series or Asus IPS displays
 - Docks
 - USB 3 Hubs & adapters can make acceptable budget alternatives to Thunderbolt.



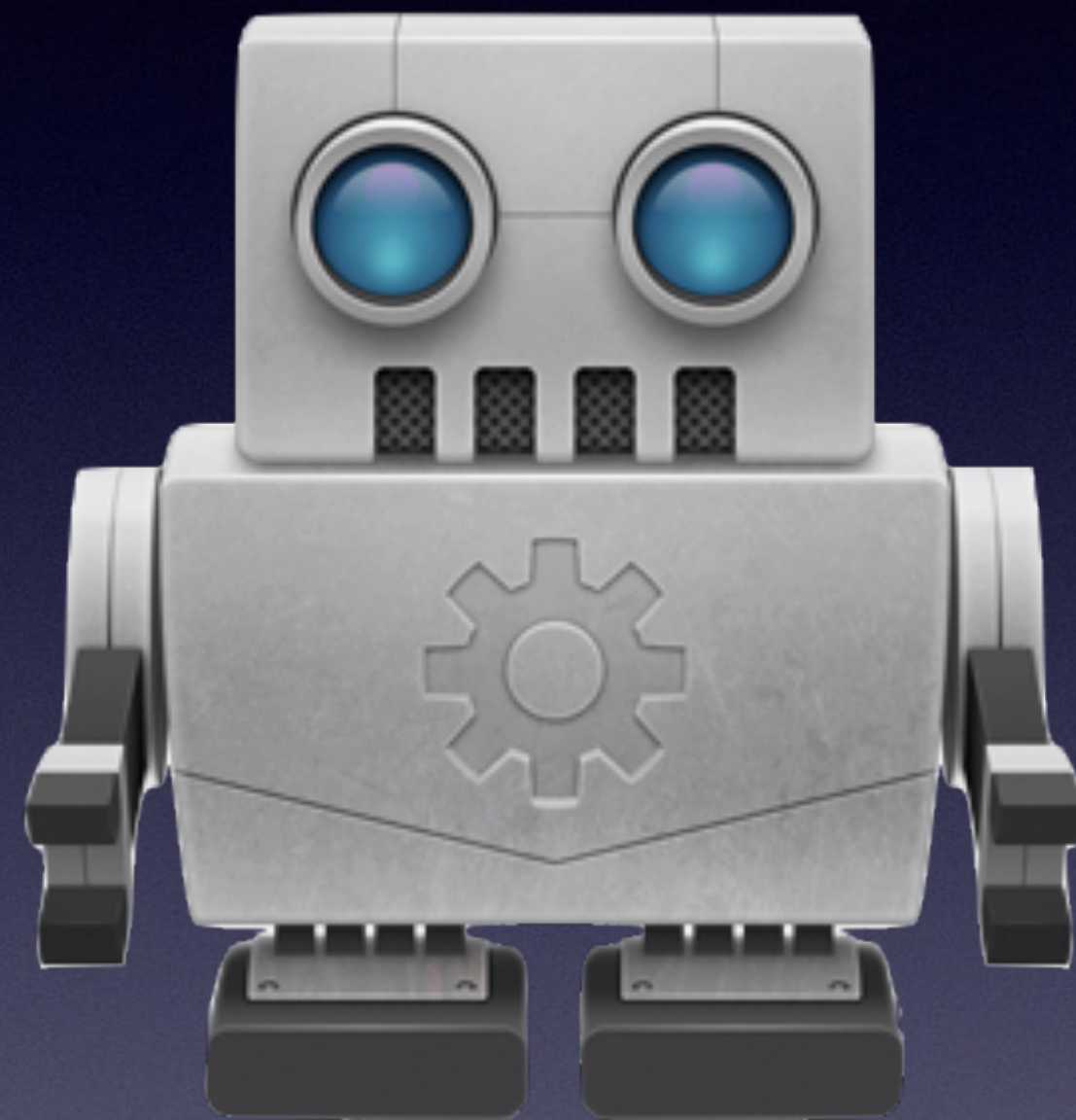


Presenting your work



Presenting your work

- Pull together what you've learned about your environment
- Present it to your decision makers, show them what you have done, and explain what you can do with the proper tools and resources.



Because Robots